SolarVu® — SurePoint Subscription Feature List

Legend:
- 🟠 - SurePoint subscription required
- 🟣 - SurePoint subscription and hardware option installed
- 🟢 - Standard monitoring feature
- 🔵 - Only available if hardware option is installed

SolarVu VERSIONS	"Expired SurePoint" BASIC (only for eligible sites)*	SurePoint™ ◆ O&M DIAGNOSTIC & PERFORMANCE ANALYSIS	
MONITORING & REPORTING	**CLASSIC VIEW ONLY** 'Site' and 'Live' pages: - Power Now, Energy, Revenue lifetime graphs - Net Meter & Carbon savings - % Capacity now, irradiance now - Daily peak output - Daily output email - Maintenance & alarms warning email - 3 email addresses max	**Full Analyzer Access** Inverter status & measured values V, A, W, KWh, F etc **PowerWatch** - 30 day log compare inverter outputs - Up to 25 email addresses - Best 10 days - any period - Payback calculator *Latest SolarVu ☀ UI & new features*	⭕ - **CONNECTED WITH ANALYZER**
DATA	- Lifetime data storage for connected devices - No API access - Live page: Graph with date range, totals, average - No access to 'Download' page on Setup	- Lifetime data download - CSV format for analysis - API access upon request | additional fields by request - Maintenance alarms log - Vault - drawings, document storage, online access	- 30 day inverter log **PayCheck** - 90 day meter log **SmartStrings** - 30 day daily string current log
O&M DIAGNOSTICS	**SmartStrings** - current by string & low string current alarm Site health: Communication status & Inverter fault (if present)	**PowerWatch** - compare inverter outputs graph, energy ratio, low inverter output alarm **WeatherTrak** - SunLowPower alarm - Internet communications integrity 30 day log	**SnoCam** - daily noon photos by month, 24 photos/day, measured values with each photo, 24/7 2 weeks of security video. (assistance to retrieve)
ADD-ONS	**WeatherTrak** - irradiance, daily insolation, ambient & panel temperature (real time only) **SnoCam** - live site conditions **PayCheck** - revenue grade meter values	**WeatherTrak** - peak irradiance recorder , max insolation each day recorder, min/max temperature recorder **PayCheck** - utility payment verification	- Site fault log messages - Online maintenance records - Download customer documents - layout, SLD, etc **Performance Analysis** - actual to PVsyst forecast variance **SmartStrings** - string current bargraph with alarms
PORTFOLIO	- SMART Enterprise account (standard reports) - Navigation to portfolio sites - No new Enterprise account activations	Power now and alarm status for all sites in 1 view ENTERPRISE account includes: - Custom views using over 50 parameters to select - PDF formatted reports - Download custom CSV files for analysis. - QuickView 4-12 window screen	
DISPLAY FEATURES	- Slideshow - Carbon footprint & savings - Programmable web links	- Privacy password access only - Wide screen lobby view - Website live plugin - New features automatically added to existing systems	⭕ - **PERFORMANCE MANAGEMENT**
SUPPORT	- Basic support with gateway diagnostics - Gateway repair & out of warranty hardware incur full charges - Limited to no account and portal password support	- Reduced fees on replacement gateways & hardware - Product training available - Assistance in diagnosing site issues remotely	

Cachelan

- 🌐 cachelan.com
- 📞 905.470.8400
- ✉ contuctus@cachelan.com
- 📍 3575 14th Ave #7 Markham, ON L3R 0H6, Canada

SolarVu Basic Eligibility based on: If portal was purchased before Jan, 2020 or if quote/invoice includes 'SolarVu 24/7 monitoring & data storage - no charge.' Non-eligible portals require a SurePoint subscription to prevent suspension. Data is still collected and stored for suspended sites with working data comms. Speak to Cachelan support for re-activation.

FEB 2024